

# SKILLS Integrated Project: Industrial Demonstrations

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# Who Am I?

- 2000: B.Sc., Faculty of Industrial Engineering and Management, Technion
- 2003: M.Sc., Industrial Engineering, Technion
- 2007: Ph.D. (submitted), Technion
- Specialization: Human-computer interaction and human factors engineering
- Currently: Post-doc research fellow in the Skills project, focus on the industrial demonstrations



# The Industrial Demonstrations

## Programming By Demonstration



## Training of Operation and Maintenance





# Our Related Study

- The demonstration involved: On-line performance of operation and maintenance using Augmented Reality (AR)
- Research topic:

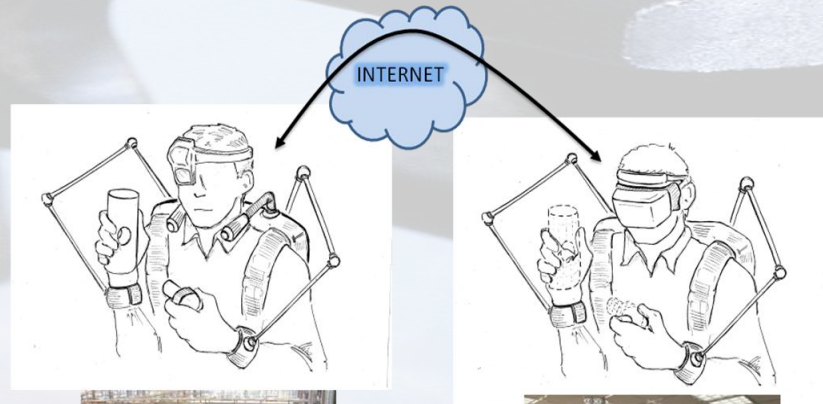


## Remote Guidance Using Augmented Reality



# The Role of AR in Remote Guidance

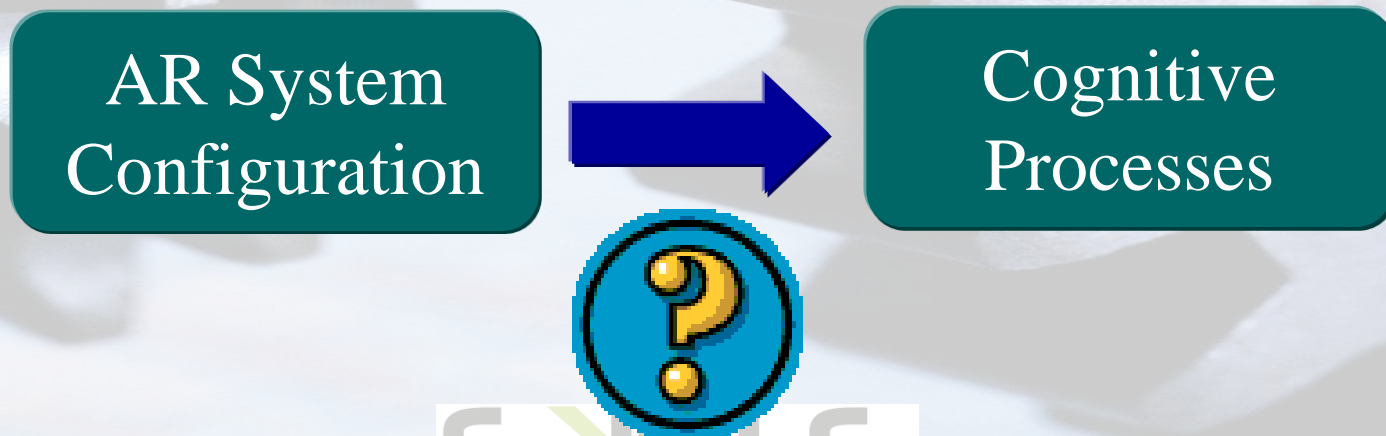
- AR: Enhancement of the natural perception and interaction by adding a virtual information source (Feiner, MacIntyre & Seligmann, 1993).
- AR for remote guidance: Step-by-step information in several modalities: plans, pictures or videos, which helps the user to perform the task (Schwald & de Laval, 2003)





# The Influence of AR System Configuration on Cognitive Processes

- Haritos & Macchiarella (2005): while using AR, "cognitive tasks can be carried out for the human by the AR system"
- The interaction with cognitive processes depends on the different AR system configurations



# 3 Performance Measures of Remote Guidance

Mental Models  
(Norman, 1988; Bout  
et al., 1999)

AR

Ability to perform the  
task in the future



On-line, augmented  
performance of the  
task

# Summary: Study on Remote Guidance Using AR System

AR System  
Configuration



Cognitive  
Processes



Performance  
Measures:

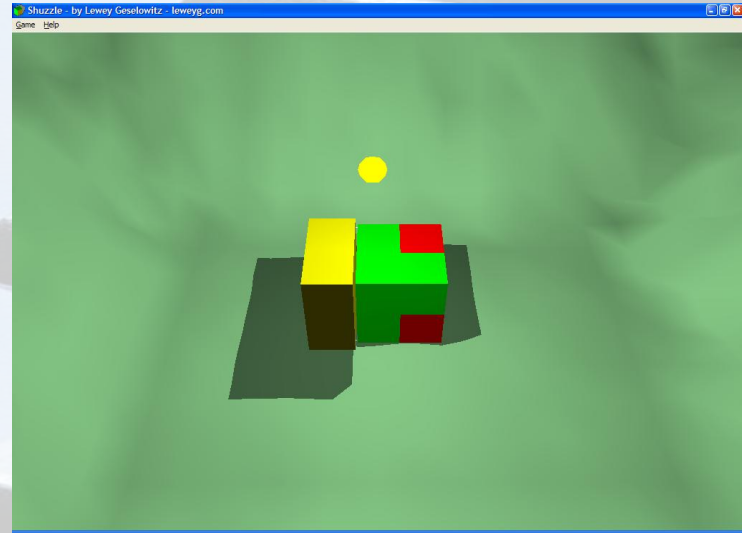
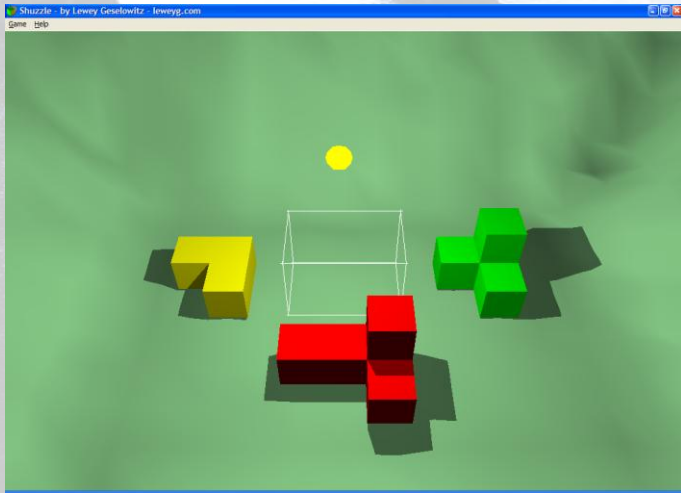
- On-line performance
- Mental Models
- Future Performance





# Study No. 1: Plan

- The task: Soma puzzle

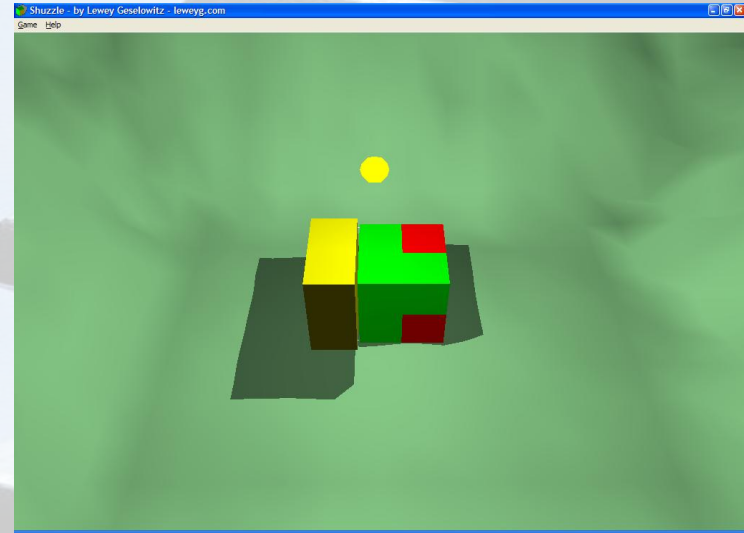
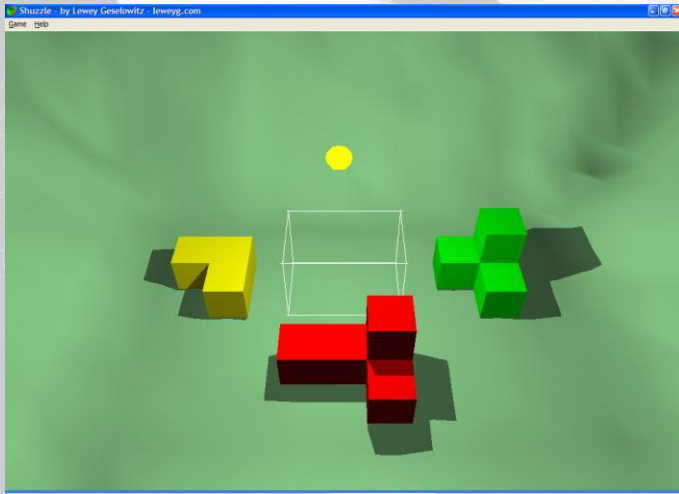


- Remote guidance: (1) none, (2) verbal instructions, (3) verbal instructions + visual aid (pointer on the screen)
- The guide sees the trainee's eye movements: (1) no (2) yes
- Performance measure: on-line performance, mental models, test on the same task, transfer to other tasks



# Study No. 1: Hypotheses

- The task: Soma puzzle



- Adding visual aid to verbal instruction will increase on-line performance, but could interfere heavily in cognitive processes -> deteriorate future performance
- Seeing the trainee's eye movements could help during guidance (on-line performance) without the negative influence on future performance



**Thanks!**

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